# Oppgave 2

Business Objectives (Forretningsmål):

* Making networking at USN easier
* Advertising the office spaces

Project Deliveries:

* Website which includes:
  + Floor plan
  + Membership pricing
  + Contact information
  + Data privacy section
  + Booking
  + Info about existing tenants

Project Exclusions (Prosjektets ekskludering):

* Forum section
* FAQ

Constraints (Begrensninger):

* Budget
* Time
* Small team
* Lack of expertise

Assumptions (Antagelser):

* We will work together efficiently
* We have enough resources to finish the project
* Users are going to give feedback to the team

# Oppgave 3

Forteller denne listen behov fra alle relevante interessenter? (Does this list reflect needs from all relevant stakeholders?)

A: Yes, it represents aspects of the project that will benefit USN, the stakeholder and the customers. This includes features like pricing, feedback, user-friendliness, and privacy.

Er disse "ønskene" klare nok til å lede ledelsen og utviklingen av prosjektet? (Are these "wishes" clear enough to guide the management and development of the project ?)

A: Yes, they give detailed explanations and examples of what they are looking for in the project.

Hva kan være suksesskriteriene for dette prosjektet? (What can be the success criteria for this project?)

A: Success criteria for the project would be a finished website which meets all requirements and passes all the tests. It should be universally designed.

Hvor lang tid tar det for et team på tre-fem personer inkludert deg? (What can be a timeframe for a team of three people including you ?)

A: It should take 6-8 weeks to finish the project.

# Oppgave 4

Go through each point in the wishlist, and evaluate if they are (1) clear, (2) consistent, (3) correct, (4) unambiguous, (5) measurable and (6) verifiable.

|  |  |
| --- | --- |
| A) Clear and Engaging Headline: Start with a clear, attention-grabbing headline that communicates the core value of your coworking space. | Problem: “Clear and engaging” is subjective. |
| B) Compelling Visuals: Use high-quality images or videos of the coworking space, showcasing the interior, workstations, communal areas, and facilities. You come up with your own ideas about the interior design of the space | Problem: What ideas to include about the interior design is ambiguous. |
| C) Membership Plans and Pricing: Display your membership options, pricing, and any special offers or discounts prominently. Include a call-to-action (CTA) button to encourage visitors to explore plans. | All six |
| D) Amenities and Facilities: List the key amenities and facilities available in your coworking space, such as high-speed internet, meeting rooms, coffee lounge, and more. Highlight what makes your space unique. | All six |
| E) Location Information: Clearly state your coworking space's location, including the address, a map, and information about nearby public transportation or parking options. | All six |
| F) Testimonials and Reviews: Include positive testimonials or reviews from current members. Real feedback can build trust and credibility. | Problem: We don’t know which reviews to include |
| G) Contact Information: Provide multiple contact options, including an email address, phone number, and a contact form. Make it easy for potential members to get in touch. | All six |
| H) About Us Section: Share a brief overview of your coworking space's history, mission, and values. Highlight what makes your community unique. | Ambiguous and unclear what to write |
| I) Responsive Design: Ensure that the landing page is responsive and mobile-friendly, so it displays correctly on all devices and screen sizes. | All six |
| J) Privacy and Security: Include a section about data privacy and security to reassure potential members that their information will be protected. | Problem: We have to write the info box |
| K) Floor plan: showing the proposed floor plan and images of interior designs | All six |
| L) Booking: allow people with daypass or monthly membership can book available desks in the open workspace with the current month. A floor map should be displayed and desk selection should be interactive and visual in the map. A member can only choose to book one desk for one day at a time. A confirmation should be displayed after the reservation is done. | All six |

Konverter ønskeliste til en liste over brukerhistorier. Sørg for kvaliteten på brukerhistorien. (Convert the wishlist into a list of user stories. Make sure of the quality of the user story.)

1. I want to quickly understand the service from looking at the website.
2. I want to see pictures and videos of the office space to figure out how many people can fit, quality of the facility and if it appeals to me.
3. I want to find the pricing for the different membership plans and an easy way to sign up for or cancel the services.
4. I want to see the different types of amenities and facilities, and what separates it from the competition.
5. I want to find the location of the office with a map, and how to get there.
6. I want to see what current customers think about the service, by getting reviews and testimonials on the website.
7. I want to know the contact information for the offices, to be able to get ask questions about the offices.
8. I want to know some backstory about the company to build trust and see if their values align with mine
9. As a customer it is very important to be able to access the website on different devices in an effective way. If a website is to very accessible on the platform being used, its not appealing.
10. I want to know how secure my information and data is with this company and how it is used
11. As a customer, seeing the floor plan helps me map out the things i want to accomplish with the service
12. It’ll be useful to have a map showing with intervening updates, which desks are booked, and how long they’ll be booked for. It could be beneficial to be able to get a notification when a desk I might have noted as having interest in, is available. I don’t wish to have to refresh every other minute to make sure whether or not a desk is occupied.

# Exercise 5 WBS

**Tabular View**

|  |  |  |
| --- | --- | --- |
| **Level 1** | **Level 2** | **Level 3** |
| 1 Website for USN Bø office | 1.1 Initiation | 1.1.1 Form a team  1.1.2 Make a Github-page for the project  1.1.3 Set up a schedule |
| 1.2 Planning | 1.2.1 Characterization of the project  1.2.2 Stakeholder Analysis  1.2.3 Make a set design template  1.2.4 SWOT-analysis |
| 1.3 Execution | 1.3.1 Design the website  1.3.2 Make the website  1.3.3 Make a database for the website  1.3.4 Implement security & privacy systems |
| 1.4 Control | 1.4.1 Project Management  1.4.2 Project Status Meetings  1.4.3 Risk Management  1.4.4 Testing and Prototyping |
| 1.5 Closeout | 1.5.1 Document Lessons Learned  1.5.2 Update Files  1.5.3 Gain Formal Acceptance  1.5.4 Archive Files/Documents |

# Exercise 6

Due to the planning beforehand, most likely the capstone project is within reasonable scope. To make sure however, tests could be performed with prototypes, and with the help of testers that’ll navigate the site looking for problems.

Potential scope creeps:

• Overdo the back-end part of the code, unnecessary database space and columns

• Too detailed graphic design, it shouldn’t steal too much focus

• Too many user videos, which could lead to the pages looking poorly organized unless there’s implemented a code that sorts everything